



Turning the Power ON and OFF

Turning the power ON
Press and hold for more than one second.

Turning the power OFF
Press and hold for more than one second.

Setting the Date and Time

You can set the phone to display the date and time on the stand-by screen. When this setting is enabled, the W11H will receive current date and time information for the local service area, and the date and time will be updated accordingly.

From the stand-by screen: press → press → press → press .

Checking Your Own Phone Number and E-mail Address

From the stand-by screen: press → press .

Making / Answering a Call

Making a Call
From the stand-by screen: enter the phone number you want to call → press .
To end the call: press or fold the phone.

Answering a Call
Press while the phone is ringing.
To adjust the receiver volume during a call: press .

Storing an Entry in the Phone Book / Retrieving a Phone Book Entry

Storing an Entry
From the stand-by screen: press for more than one second → press to select the item you want to store → press [選択] (Select) → enter the data → press [登録] (Register).

To change character entry mode into English entry mode (黒 A), press [黒 あ] in the character entry display.

Retrieving an Entry
From the stand-by screen: press to display the Gyo (hiragana row: あ, か, さ, た, な, は, ま, や, ら, わ, 英, alphabet, 他, others) Search screen → press to select the hiragana row under which the entry is stored → press to select the appropriate name → press [選択] (Select) to display the Phone Book Entry details screen.

Setting the E-mail and EZweb Default Settings

Before using the E-mail and EZweb services, you must set the default settings.
From the stand-by screen: press or → Check the message and press [OK] → Check the E-mail address and press [OK]

Using E-mail and C-mail

E-mail
If you subscribed to the E-mail service when you purchased W11H, you will be able to use the E-mail service immediately. If you did not, please contact the au shop where you purchased your phone for further information. Make sure that you set the default settings before using the E-mail and EZweb services for the first time. (See "Setting the E-mail and EZweb Default Settings" above.)

• Sending an E-mail Message
From the stand-by screen: press → press → select the input field and press [編集] (Edit) → press → enter the recipient's address → press [登録] (Register) → select the input field and press [編集] (Edit) → enter the subject → press [登録] (Register) → select the input field and press [編集] (Edit) → enter your message → press [登録] (Register) → press [送信] (Send) → press .

• Reading a Received E-mail Message
When you receive an E-mail message, "新着EメールX件" (X New E-mail), where X represents the number of messages received, will be displayed on the stand-by screen.
From the stand-by screen: press [OK] → press to select [メインフォルダ] (Main folder) → press [表示] (Display) → press to select the e-mail message you want to read → press [表示] (Display).

C-mail
• Sending a C-mail Message
From the stand-by screen: press and hold for more than one second → press → enter the message → press [登録] (Register) → press → enter the recipient's phone number → press [登録] (Register) → press [送信] (Send).

• Reading a Received C-mail Message
When you receive a C-mail message, "新着CメールX件" (X New C-mail), where X represents the number of messages received, will be displayed on the stand-by screen.
From the stand-by screen: press [OK]

Using EZweb

EZweb is an information service that allows you to enjoy easy Internet access from your au mobile phone. You can enjoy this service wherever the signal reaches. To use EZweb service, separate subscription is needed. (Additional charge is needed.) If you did not subscribe to EZweb service when you purchased W11H, please contact the au shop where you purchased your phone or contact the customer service by phone.

If you subscribed to the EZweb service when you purchased your phone, you will be able to use the EZweb service immediately. Make sure that you set the default settings before using the E-mail and EZweb services for the first time. (See "Setting the E-mail and EZweb Default Settings" above.)

From the stand-by screen: press → press → press → select the website you want to view.

Using the Camera (Photos/Movie Clips)

Taking a Photo
From the stand-by screen: press and hold Camera key downwards for more than one second → press [撮影] (Shoot) to shoot a photo → press [保存] (Store) again to store the photo.
Pressing camera key upwards during Photo mode changes to Movie mode.

If W11H is folded
From the stand-by screen: press and hold Camera key downwards for more than one second → press [撮影] (Shoot) to shoot a photo → press [保存] (Store) again to store the photo.

Recording a Movie Clip
From the stand-by screen: press and hold Camera key upwards for more than one second → press [録画] (Record) to start recording → press [保存] (Store) again to store the movie.
Pressing during recording stops recording.
Pressing camera key downwards during Movie mode changes to Photo mode.

If W11H is folded
From the stand-by screen: press and hold Camera key upwards for more than one second → press [録画] (Record) to start recording → press [保存] (Store) again to store the movie.
Pressing [停止] (Stop) during recording stops recording.

Making an International Call

Ex: To call 212-123-x x x x in the USA
 → Press

↑ International access code ↑ Country code (USA) ↑ Phone number you want to call

English Announcement Function

This function allows you to play Voice Mail Service operation instructions and answering messages in English.
From the stand-by screen: press → press → press → press → press [発信] (Call).

Other Handy Features

Manner Mode
From the stand-by screen: change Kikubari (Courtesy) switch to Silent
Normal: Ringer tone sounds.
Safety : After ringer tone sounds, the caller hears the message indicating that you are driving and, the caller can leave a message.
Silent : After W11H vibrates without ringing, the caller hears the message, then the caller can leave a message.

Setting the Voice Record Function
From the stand-by screen: press → press → press → press to select [録音 ON] or [録音 OFF] → press [選択] (Select) → press (When selecting [録音 ON]).

For inquiries, please contact
au Customer Service Center (General Information)
If you are calling from a landline phone: ☎ 0077-7-111 (toll free)
If you are calling from an au mobile phone: 157 (toll free)